



Our Guiding Principles for Donor Relations

Philanthropy is based on voluntary action for the common good. It is this tradition of giving and sharing that is primary to our quality of life here at Friendship Village. To ensure that philanthropy merits the respect and trust of the general public, and that our donors and prospective donors can have full confidence in Friendship Village, we declare that all donors have these rights:

1. To be informed of our mission, of the way we intend to use the donated resources, and of our capacity to use the donations effectively for their intended purposes.
2. To be informed of who serves on the Friendship Village Board of Directors, and to expect our Board to exercise prudent judgment in its stewardship responsibilities.
3. To have access to our most recent financial statements.
4. To be assured that gifts will be used for the purposes for which they were given.
5. To receive appropriate acknowledgement and recognition.
6. To be assured that information about the donations is handled with respect and with confidentiality to the extent provided by law.
7. To expect that all relationships with individuals representing Friendship Village will be professional in nature.
8. To be informed whether those seeking donations are Friendship Village staff, volunteers or hired solicitors.
9. To have the opportunity for their names to be deleted from mailing lists.
10. To feel free to ask questions when making a donation to Friendship Village and to receive prompt, truthful and forthright answers.